



Global Baggage Services Inc - CUSTOMER INFORMATION SHEET.

When transacting with you as Global Baggage Services Inc or Cargo Sales Resources or its agents, the International IATA Conditions of Carriage which incorporate the Warsaw Convention limit our liability to USD20.00 per kilo for loss or damage. Please note that this is not Insurance.

1. YOUR FULL NAME AND COMPLETE PHYSICAL ADDRESS INCLUDING POSTAL OR ZIP CODE.

2. YOUR PHONE NUMBER & EMAIL: _____ (Mandatory)

3. AIRPORT OF FINAL DESTINATION: _____

4. YOUR CONSIGNEES NAME & COMPLETE PHYSICAL ADDRESS, INCLUDING POSTAL CODE: (Do not use P.O. box numbers)

5. CONSIGNEE' S TELEPHONE NUMBER: _____ (Mandatory)

6. NUMBER OF PIECES: _____ GROSS WEIGHT: _____ (indicate Kilos or Lbs)

7. FULL DESCRIPTION OF CONTENTS : **Note: Printer cartridges are NOT allowed.**

8 IS INSURANCE REQUIRED? YES / NO (Circle one) INSURANCE VALUE: \$ _____

9. EXTERNAL DIMENSIONS OF EACH PIECE: INCHES or CENTIMETRES? (Circle one)

1) L _____ W _____ H _____

3) L _____ W _____ H _____

2) L _____ W _____ H _____

4) L _____ W _____ H _____

10. Please complete all sections below:

I _____ authorize Global Baggage Services Inc. to charge my

VISA/ MASTERCARD for: \$ _____ For a shipment to: _____

under Airway Bill Number: _____

Card #

Expiry |

Signature: _____

Authorization #

Date:

GLOBAL BAGGAGE SERVICE INC



Dear Customer,

Please read these paragraphs carefully. If you have any questions please call us toll free at: 1 866 511 0005.

PLEASE NOTE: Airlines and shipping companies do not guarantee specific arrival dates or times. As such we are not liable for delays. If your shipment is URGENT or time sensitive we can offer you a PRIORITY service but even this service limits “guarantees” to a partial refund of charges with no guarantee of full compensation. When transacting with you as Global Baggage Services Inc or Cargo Sales Resources or its agents, the International IATA Conditions of Carriage which incorporate the Warsaw Convention limit our liability to USD20.00 per kilo for loss or damage. Note that this is not insurance. See paragraph below relating to the purchase of insurance. Full details of our conditions of carriage can be found on the reverse side of the printed Airwaybill or provided to you on request.

- Our economy service will transport your shipment from point of acceptance to the destination customs airport. This is the most economic option to which we can add pick-up and delivery if you need it for an additional cost. Our quotes do not include any charges applied by the air carrier at destination, or Customs duties and clearance fees on arrival should local Customs authorities determine that your shipment is dutiable.
- We can tell you exactly what your costs will be for shipping but cannot tell you what fees may be imposed at destination. Often there are handling fees and customs fees, which will be assessed on the chargeable weight, or the value of the goods and are subject to local laws. In addition we reserve the right to increase surcharges for security or fuel after we have made our initial quote to you. These surcharges will always be added to your final charge applicable for the airport to airport service. Any Handling Fees, Terminal Charges, Duties and Taxes or any other charges, at destination must be paid by the consignee.
- Should you have only a small amount of excess baggage it may be less expensive for you to pay excess baggage charges. Ensure that you make realistic comparisons as often smaller weights are more expensive to ship.
- We do not provide insurance coverage for loss, damage or delay and you need to make separate arrangements for this. We can arrange insurance for you and the approximate cost is based on 2% of your declared value with a \$75.00 minimum whichever is the greater.
- You will be asked to complete a declaration form itemizing the contents of your shipment. It is illegal to ship certain items – if in doubt then please speak to our representative. **NO PRINTER CARTRIDGES ALLOWED.**
- We reserve the right to refuse shipments that are improperly packed or overstuffed. If your shipment is refused our representatives can advise on local packing companies who can professionally repackage your goods.
- All freight is subject to current security procedures, which may include x-ray and in certain circumstances your shipment may be hand searched. Do NOT carry valuables in your shipment. If freight is locked (as in trunk or suitcase) a duplicate set of keys must accompany the shipment to provide for the above security check.
- **You will need to provide one piece of Government issued photo-identification at the time of hand-over of your freight – a valid driving license or passport for example.**

Should you have any questions you may discuss these with our representatives at 1-866-511 0005.

Your signature below indicates you have read and understood the contents of this letter and agree to the guidelines.

Signature _____ Name _____ Date _____